

HUDSON RPO

Insider tips on mastering MSP implementation success



Once you have decided that a Managed Services Program (MSP) model is right for you and your MSP partner has been selected, the next step is putting it all into action. MSPs can transform flexible talent management, but only if they are implemented correctly. Organizations managing a contingent workforce know it can be fraught with complexity. Yet, managing your talent flexibly can be a real competitive advantage. This is why organizations turn to MSP providers to help them manage their contingent workforce efficiently.

Our MSP talent experts share our 5C framework for a successful implementation. Find out more about each of these key factors.

Clear case for change

The first step in a successful implementation is ensuring that the business case is clearly defined, understood, and shared with all partners and stakeholders. Aligning goals from the outset gets everyone on the same page and heading in the same direction.

Collaboration

Our second success factor, collaboration, is vital. It extends from the project management governance to the implementation team. From our experience, we know shared values and a shared team spirit underpin a successful implementation.



Client understanding

Part of building the business case and the foundation for collaboration is positioning the MSP model internally. All stakeholders need to understand the why, what, and how: Understanding the reason for change, the benefits it will bring, and the approach for implementation.

Communication

MSP's can be complex. Maintaining consistent, clear, and continuous communication throughout the implementation process is crucial for success.

Caliber of the team

Having the right people with skills and cultural alignment is vital for a successful implementation. Embedded within your existing teams, a quality MSP partner ensures a successful and seamless program adoption by leveraging the right people.

Is an MSP partnership right for you?

Learn more about the way MSPs can transform the way you recruit, onboard, manage, and redeploy contingent workers. [Find out more](#) about the MSP solution that helped Australia's largest gambling entertainment group achieve 380k AUD savings in six months.

Hudson RPO's [Managed Services Program \(MSP\) Solution](#) helps companies make smart and effective use of their contingent workforce spend. [Learn more about our MSP solution](#) or [speak to one of our talent experts today](#).